how to choose a property manager?



PROPERTY MANAGEMENT
INSTITUTE

We connect investment owners with leading local Property Management Professionals and provide independent industry advice.

Our key focus is on raising industry standards by offering quality property management solutions.

Why choose a PPMI member?





Industry research shows that 37% of property owners are dissatisfied with their Property Manager, we want to connect you with the best.

Our members are carefully hand-selected as local Property Management experts who hold outstanding records of achievement and service to clients



WHAT DOES A PROPERTY MANAGER DO?

Most real estate agents have a property management department and the level of service depends on the office structure, their customer service focus and the agency's approach to property management.

The main services include:

- Rental yield maximisation
- High return marketing and leasing campaigns
- Comprehensive processing and vetting of applications
- Execution of prescribed documents under RTA
- Specialised customised special conditions that protect your interest.
- Detailed trust accounting and reporting
- Comprehensive income and arrears management
- Pro-active & cost efficient maintenance and repair
- Income and expenditure analysis
- Conducting detailed property inspections
- Protecting landlords rights by representation at Magistrates Court
- Insurance claims process preparation and lodgement
- Continued training and professional development

HOW TO SELECT THE RIGHT PROPERTY MANAGER?

A good property manager saves you time and takes the hassle out of owning a rental property.

Here is a checklist of areas you should consider

- Are they are Licensed Agent?
- Does the agency have a Property Management focus?
- Are they the local area specialist?
- Do you deal with one property manager or multiple?
- Are there any tasks they outsource or offshore?
- Do the property managers attend regular training?
- What is their approach to selecting tenants?
- What is their rent arrears process?
- Can they arrange payment of your accounts?
- Will you have access to a 24/7 online owner portal?
- How do they communicate with you and how often?
- How many properties do they manage?
- Do they have a service guarantee?
- Does the property manager have the relevant qualifications and experience in the industry?
- Is their google review rating 4 or higher?



GET IN TOUCH Do you need advice or talk to an expert?

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